

Cyber Intrusion Compromise of OPM Personnel Records July 15, 2015

Below is guidance distributed by the Under Secretary of State for Management on July 15, 2015:

Colleagues:

As a follow-up to last week's announcement regarding the recent cyber incidents, we wanted to update you on where you can get more information, in addition to providing some helpful reminders about the two incidents.

We shared last week that OPM launched a new, online incident resource center, located at <https://www.opm.gov/cybersecurity> to offer up-to-date information regarding the OPM incidents as well as to direct individuals to materials, training, and useful information on best practices to secure data, protect against identity theft, and stay safe online. We encourage you to use this resource to answer questions. If you have additional questions after reviewing the website, or suggestions for additional content, please email DG DIRECT [DGDIRECT@STATE.GOV] or OPM's new email: cybersecurity@opm.gov

Additionally, we wanted to share brief updates on both incidents:

- 1. Personnel Records Incident:** OPM has largely concluded notifications to individuals whose information may have been compromised by the incident involving personnel records. As we have previously mentioned, OPM is offering credit restoration and monitoring services, and other protections through CSID, a company that specializes in identity theft protection and fraud resolution. *Please note that CSID is working on the personnel records incident only and will not have further information about the background investigations incident.*
 - As a reminder, all affected employees are automatically enrolled in identity theft insurance and identity restoration services – which means that if your information was affected by the breach, you are already enrolled in these programs even if you have not yet contacted CSID.
 - If you have NOT yet received your notification by email or mail (or may have deleted or lost the notification), or are wondering if your records were affected, we encourage you to call CSID at (844)-777-2743.
 - NOTE: The State Department never transferred personnel records to the OPM facility. However, if you had other U.S. Government service prior to joining State, you may have had records that were involved.
- 2. Background Investigations Incident:** In the coming weeks, OPM will begin sending notification letters to people whose Social Security Number appeared on files impacted by the background investigation records incident. OPM and the Department of Defense (DOD)

will work with a private-sector firm specializing in credit and identity theft monitoring to provide services. *Notifications to those affected by this incident have not yet begun.*

- NOTE: State Department employees' SF-85 and SF-86 forms (depending on the appointment) were in the OPM system and thus were impacted. However, other background investigation material was not.